

Delivery & Service

To ensure the well-being of your employees and customers, we are providing some suggestions and best practices that you can follow to help maintain cleanliness when interacting with customers.

Delivery/Service Suggestions and Best Practices

- + Communicate that Safety is your #1 priority - following of CDC cleaning recommendations, cleaning and disinfecting more frequently, hand sanitizer available, etc...)
- + Call ahead to make sure delivery/service is being handled in a way that makes the customer feels safe and knows you are practicing social distancing
- + When the delivery professional arrives at the customer's home, they should be putting on shoe protectors right before they go into the customer's home.
- + After putting on the shoe protectors, delivery/service professionals should use hand sanitizer to clean their hands of any germs.
- + Once they have properly sanitized their hands, the delivery/service professionals should put rubber gloves on both of their hands. This should be done from the moment they enter the home to the moment they leave the home.
- + Practice proper sanitization of home before leaving the home, by wiping down any area where delivery crew /service technicians were working
- + Delivery/service professionals should be wiping down their dashboard and interior of the truck three times a day. Before they start, after their lunch and at the end of the night.